

## Puerto Rico Report

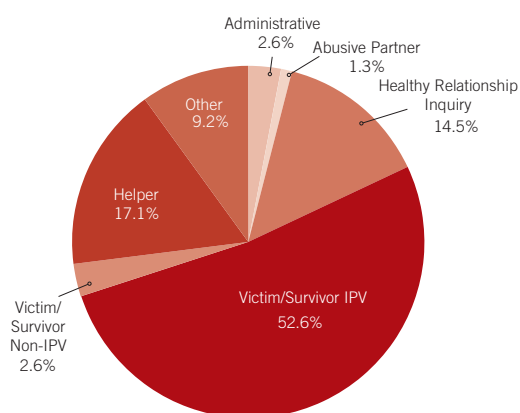
This report is based on The Hotline and *loveisrespect* contacts documented January 1st – June 30th, 2019

The National Domestic Violence Hotline and *loveisrespect* documented\* **76 contacts** from Puerto Rico. The Hotline provides crisis intervention, safety planning, referrals and domestic violence (DV) and intimate partner violence (IPV) education for these contacts. *loveisrespect* engages, educates, and empowers people, especially young people, to prevent and end abusive relationships.

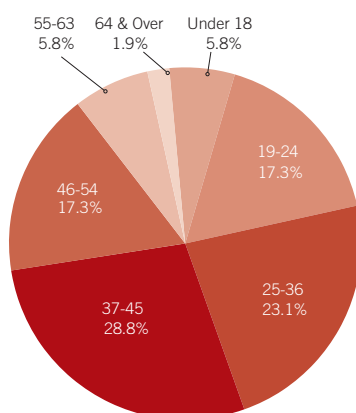
*\*Contacts documented refers to the calls, online chats and texts where a location was self-disclosed.*

Phone	50
Chat	19
Text	7
TTY	0
<b>Total</b>	<b>76</b>

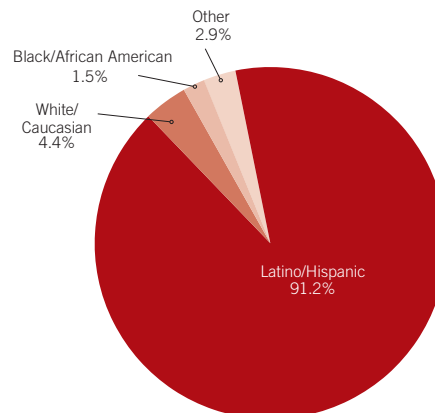
### Who Is Contacting The Hotline And *loveisrespect* From Puerto Rico?



Contact Type



Victim/Survivor Age



Contact Ethnicity

#### Contact Type Definitions:

**Victim/Survivor Intimate Partner Violence (IPV):** A contact who has experienced abuse by an intimate partner and is looking for information, resources, emotional or other support regarding the abusive relationship.

**Victim/Survivor Non-IPV:** A contact who has experienced abuse from anyone other than an intimate partner (i.e. parent, sibling, caretaker), and is looking for information, resources, or support regarding the abuse.

**Healthy Relationship Inquiry:** A contact discussing intimate partner relationships who is not experiencing a pattern of abusive behaviors.

**Abusive Partner:** A contact who engages in a pattern of behavior to establish power and control over an intimate partner.

**Other:** A contact who is not currently experiencing violence and has needs outside the scope of healthy relationships or intimate partner violence services. *NOTE: This contact type excludes wrong numbers.*

#### Top 10 Cities by Contact Volume

1. San Juan	30.6%
2. Guanica	8.1%
3. Viejo San Juan	6.5%
4. Isabela	6.5%
5. Bayamon	4.8%
6. Ponce	4.8%
7. Mayaguez	3.2%
8. Puerto Real	3.2%
9. Humacao	3.2%
10. San Sebastian	1.6%

## What Victims/Survivors Are Experiencing

# 98%

### Emotional/Verbal Abuse

Behavior that isn't physical, which may include verbal aggression, intimidation, manipulation, and humiliation, which most often unfolds as a pattern of behavior over time.

# 56%

### Physical Abuse

Non-accidental use of force that results in bodily injury, pain, or impairment. This may include to being slapped, burned, cut, bruised or improperly physically restrained.

# 24%

### Economic/Financial Abuse

When one intimate partner has control over the other partner's access to economic resources, which diminishes the victim's capacity to support themselves.

# 11%

### Sexual Abuse

A behavior by one person upon another. It is often perpetrated using force or by taking advantage of another.

# 9%

### Digital Abuse

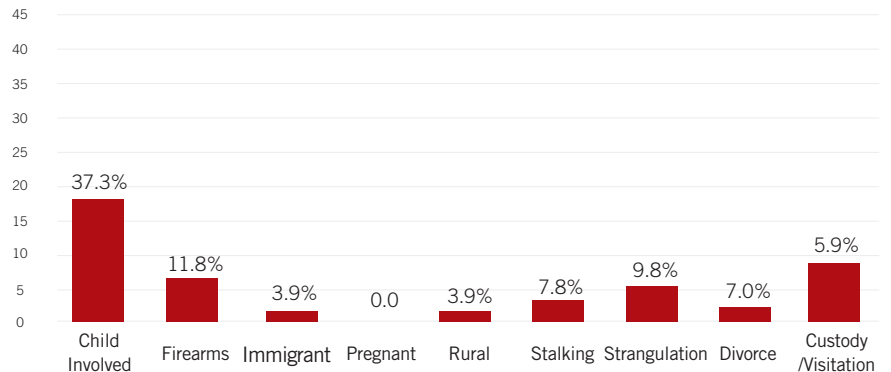
The use of technologies such as texting and social networking to bully, harass, stalk or intimidate a partner.



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## Most Commonly Disclosed Factors By Victim/Survivors



## Victim/Survivor Needs

### Commonly Requested Services:

Shelter	7	13.0%
Legal Advocacy	12	22.2%
Individual Professional Counseling	18	33.3%
Support Groups	8	14.8%
Legal Representation	3	5.6%
Protective/Restraining Order	4	7.4%



### Referrals to Local Service Providers

## 50

### Offers to Direct Connect

## 18

### Referrals to Other Resources

## 37

## Most-Referred Resources

1. Scarleteen
2. WomensLaw.org
3. GoodTherapy.org
4. NetworkTherapy.com
5. Your Life Your Voice (Boys Town)